

To Our Valued Clients.

Novel coronavirus, known today as COVID-19, is at the top of many of your minds just as it is for us here at Gold Star Title & Escrow. Our hearts go out to the many who have been affected by the virus worldwide. We understand that the world is hopeful for a sign of life to return to normal. But we also understand the importance of adapting for the benefit of our community.

We are operating under our normal business hours from Monday – Friday for now unless there's a mandate for us to work remotely and where municipality rules call for other restrictions. Please call 407-956-5781 for more information and details.

Today I wanted to share with you what we are doing at Gold Star Title & Escrow to ensure the safety and wellbeing of our clients and staff:

- The cleanliness of our offices is our top priority. Our entire office staff has increased the cleaning frequency of our lobby and waiting area. In our closing rooms, we are cleaning all high-touch surfaces such as tabletops and chairs before and after each closing.
- For the convenience and safety of our guests and staff, we have provided additional hand sanitizer in the lobby, waiting room, and conference room to use during the closing process.
- Our staff has received training on proper preventative hygiene methods to minimize the potential risk of infection.
- We have asked all our staff who are not feeling well to remain home.

The safety and peace of mind of our customers is the top priority for our title company. As the final stop on the long journey that is the home buying process, we want our clients to celebrate their achievement with confidence as they pursue this new chapter of their lives. You have our commitment that we are doing everything in our power to maintain the health, safety, and integrity of our title company for you and the many others who will close with us during these hard times.

Please stay safe and healthy per guidelines and restrictions!

Your team at Gold Star Title and Escrow.

